

#### **Dear Guests**

On behalf of the staff and the management of Cavo Maris Beach Hotel, it is our great pleasure to welcome you and wish you an enjoyable holiday.

Your choice of stay is on an "All Inclusive" package and we would like to take this opportunity to explain the terms and conditions of your chosen terms.

Upon check-in, each adult (over 18 years) will receive a special 'credit card', that should be presented when ordering "All Inclusive" items throughout your stay. Please sign it at the back. In case your card is lost please notify the Reception <u>immediately</u>.



### What is included ...

<u>MEALS</u>: Can be taken in the 'Alkion Buffet Restaurant' which is opened as follows:

Breakfast: 07.15-10.30 hrs <u>Lunch</u>: 13.00-15.30 hrs Dinner: 19.00-21.30 hrs

In the 'Alkion Buffet Restaurant', you can enjoy drinks by the glass: house wine, beer, standard local spirits, still table water, juices, soft drinks, filter coffee and black tea are included in your meals.

**SNACKS**: Served at the 'Argo Burger Bistro' during the following hours:

11.00-13.00 hrs 16.00-18.00 hrs 22.00-23.00 hrs





# **DRINKS**: in the "All Inclusive" package are available at

Coral Lounge Bar: 10.00-24.00 hrs

Medusa Pool Bar & Gelateria: 10.00-18.30 hrs

Sirena Swim-Up Cocktail Bar: 10.00-18.30 hrs

Alkion Buffet Restaurant: During meal hours (Lunch and Dinner)

Argo Burger Bistro: During snack hours

Local drinks by the glass included in your package: local wine, ouzo, standard local brandy (not premium or vintage), locally produced spirits (and cocktails that can be produced with them), draught local beer, soft drinks, still table drinking water, juices.

In all the above listed Bars, drinks and items that are offered on 'All Inclusive' basis are clearly marked with the sign



#### What is also included ...

- If you want to go out for the day, you can always order Packed Lunches from the previous day (before 20.00 hrs).
- Free activities include tennis, table tennis, daytime and evening entertainment.
- Use of the Fitness Centre and Indoor Swimming Pool located in the Spa (by prior appointment with the Spa Reception).

#### What is not included ...

- Takeaway meals from any outlet.
- Telephone calls.
- Treatments from the Vitality
  Spa & Wellness.
- · Mini Golf.
- Purchases from the Souvenir/Minimarket Shop.
- Food and drinks ordered in any A la Carte outlets or from the Mini-Bar.



## **Important Terms & Conditions**

- All food and drinks in the "All Inclusive" outlets must be signed for as the Hotel caters also for guests staying with different terms of stay such as Bed & Breakfast, Half Board, Full Board and Premium All Inclusive Dine Around.
- Parents of under 18's need to order and sign on behalf of their children. In accordance with Cyprus Law, our staff will not serve alcoholic beverages to any guests below the age of 18 yrs.
- Consumption of drinks is strictly applied to members of families entitled to the "All-Inclusive".
- Offers of food and drinks to other guests is strictly prohibited and must be paid for.

- If you choose to order any of the very limited items that are not included in the "All-Inclusive" package, normal catalogue hotel prices will apply and you will be charged accordingly.
- To avoid unnecessary waste, only one drink per person at a time, can be ordered.
- Drinks should be consumed at the department that they are order from. For safety reasons, drinks should not be carried around the hotel (rooms, grass, beach etc.).
- Drinks cannot be taken into the restaurants from other departments.
- The hotel management is obliged to abide by Cyprus Law concerning the right to refuse service to intoxicated people and also reserves the right to stop serving "All Inclusive" food and drinks in cases of abuse of the entitlements.

### **Departure Day Entitlements**

The "All Inclusive" package is activated on 12.00 hr your day of arrival and expires on Check Out at 12.00 hrs on the day of your departure when you are officially checked out of your room and your All Inclusive Card is invalid. If, however, your departure pick up is after this time, please visit the Reception Desk whereby you will be issued with a "Departure Card". This card will entitle you to receive the following Food and Beverage options:-

- Drinks (as per your Al Terms) from the Coral Lounge Bar from 10.00 until 21.30 hrs.
- Drinks (as per your Al Terms) from the Medusa Pool Bar & Gelateria from 10.00 until 18.30 hrs.
- Drinks (as per your Al Terms) from the Sirena Swim-Up
  Cocktail Bar from 10.00 until 18.30 hrs.
- Snacks from the Argo Burger Bistro from 11.00 until 13.00 hrs
- Lunch from Alkion Buffet Restaurant from 13.00 until 15.00 hrs
- Snacks from the Argo Burger Bistro from 16.00 until 18.00 hrs
- Dinner from Alkion Buffet Restaurant from 19.00 until 21.30